

Lakeside BULLETIN

*Cedar
Lake*
— explore everyday —

FEBRUARY

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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2 Town Council Meeting @ 7:00PM	3 Plan Commission Work Session @ 7:00PM	4	5	6
7	8 Redevelopment Commission Meeting @ 6:00PM	9 Police Commission Meeting @ 7:00PM	10	11 Board of Zoning Appeals Meeting @ 7:00PM	12 Grade K-8 Valentine's Party from 1PM- 4PM Daddy/Daughter Valentine's Party from 7PM- 10PM	13
14	15 Town Hall Closed- President's Day	16 Town Council Meeting @ 7:00PM	17 Unsafe Building Dept Meeting @ 6:30PM Plan Commission Public Meeting @ 7:00PM	18	19	20
21	22	23 Storm Water Board Meeting @ 7:00PM	24	25	26	27
28	29					

Notice: *utility customers using* **online bank payment services**

Avoiding Late Fees with Utility Payment Conveniences

The town is experiencing many utility customers using online banking features in order to pay bills. While this feature saves customers time and resources, please consider the timing involved in processing such payments. The banks issue a physical check and send it to us by U.S. Mail. This may take a few days before the town actually receives the payment. The Utility Billing Department collects mail every business day to ensure payments are credited to your accounts on the day it is received. However, we cannot be responsible for the actions of the banks or the postal service. If a holiday occurs within the time frame, please consider this when processing your online payment with the bank.

Utility bills are due by the tenth (10th) of the month with a ten (10) day grace period before the delinquent date occurs. After the twentieth (20th) of the month, the bill is considered past due and a penalty will be applied to the account. If this date falls on a weekend or holiday, the next business day is considered the delinquent date. Always confirm that your utility account number is accurately entered on the bank's payment site before the payment is submitted. The bank will send us this payment by mail with the account number as a reference. Having the correct account number available ensures that your payment is posted accordingly.

To avoid the possibility of delayed payment, we recommend using one of the town's features.

Sign up for auto withdrawal by submitting the completed form with a voided check. The form is available on our website or by contacting us directly. Payment will be electronically withdrawn from your account on the fifteenth (15th) of the month or next business day. This service is free of charge.

Pay online 24/7 by going to the link on our homepage at www.cedarlakein.org.

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Police Department Consolidates its Dispatch Center

The Cedar Lake Police Department consolidated its dispatch center as required by State Law. As a result dispatchers are no longer working out of our location.

Our records department is open from Monday – Friday 8 AM to 5 PM and Saturday 7 AM to 3 PM closed on Sunday and holidays. The station has a call box which can be used to contact the dispatch center after regular business hours.

You can still call 219-374-5416 at any time and listen to the recordings to be directed to the person or department you are trying to reach. You can also reach our dispatch center from this number by pressing 5 during the greeting.

As always if you have an emergency dial 911, however 911 isn't just for emergencies anymore. If you need the services of the police, ambulance, or fire department call 911 to be directed to the dispatch center.

When you call 911:

- Describe the emergency; speak slowly and calmly
- Give name, age and number of patient(s), if known
- Give your name and phone number
- Follow the dispatcher's instructions and answer all questions
- Give exact location and address and nearby landmarks
- Don't hang up until you are told to do so
- Don't leave the scene until help arrives

Winter Driving Safety Tips

Stay home if you really don't have to go out!

But if you must go out remember to adjust your speed for the driving conditions:

- Always wear your seatbelt.
- Accelerate and decelerate slowly, it takes longer to slow down on icy roads.
- Allow extra space between you and other vehicles.
- Make sure your tires are properly inflated.
- Do not use cruise control when driving on any slippery surface.
- Keep your gas tank at least half full, to avoid the gas line freezing up.
- Always carry your charged cell phone.
- Also keep extra hats, gloves, food, water and blankets in your car.

If you do become stranded, stay with your vehicle. Never try to walk in a storm. 🌧️

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Credit and debit cards are accepted, and e-checks. A convenience fee is charged and retained by our vendor for processing the payment. Your account number and a PIN, located on your monthly bill, are needed to access the information. You may also call us directly to make a credit or debit card payment.

Pay by phone 24/7 by calling toll free (855) 246-9327 and follow the automated instructions. A convenience fee is charged and retained by the vendor for processing the payment. Credit and debit cards are accepted. Make sure to have your bill available when calling. You may also call us directly to make a credit or debit card payment.

E-billing is also available to avoid any delays by the postal service. Your monthly utility bill will be emailed to you. Please call us if you are interested in signing up for this feature. There is no charge for this service. 🌂



Cedar Lake Public Works Department

Greetings Town of Cedar Lake residents! My name is Sara and I am the new Public Works Department Secretary; I have had the pleasure of meeting some of you already or perhaps I've spoken with you on the phone. As the new Public Works Department Secretary, I wanted to say hello and that I am excited to be of assistance to everyone regarding your town maintenance (street, brush and leaf pickups, snow removal, dumping, electronic recycling, and various other) concerns. If you have a question and don't know where to start, feel free to call here and I can guide you to the right department or person.

The phone number for the Public Works Office is 219-374-7478. Office hours are Monday through Friday, 7:00 a.m. to 3:00 p.m. You are welcome to stop by as well during these hours and I would be happy to help you!

For the New Year we have new goals! Public Works is excited to announce that we will be working diligently on creating a new, organized system for leaf pickups! As our Town grows, we need to take a look at our processes and evaluate them to meet our changing needs. Our goal is help our town, your town, and with your support and understanding, we will be able to accomplish this and so much more.

I look forward to seeing and speaking to everyone!

Wishing you a happy and blessed New Year,

Sara and the Public Works Team



YOU'RE INVITED TO THE CEDAR LAKE

Valentine's Parties

Friday, February 12

1:00 PM - 4:00 PM Grades K-8

7:00 PM - 10:00 PM Daddy/Daughter

Monastery Clubhouse | \$5 per person

9800 West 129th Avenue | Cedar Lake, IN 46303

There will be two Valentine Parties on Friday, February 12, 2016. Grades K-8 will be from 1pm until 4pm, and will include making Valentine magnets, decorate cupcakes, crafting and dancing.

The Daddy/Daughter dance is for grades 9-12 from 7pm until 10pm. We will be making Valentines cards as well as dancing. Music is provided but if you have a favorite record or CD bring it along!

Registration and payment are due to the Town of Cedar Lake, located at 7408 Constitution Avenue by Monday, February 8, 2016 at 5pm. Registration forms are available at the Town Hall.

For more information call Patsy Casassa at (219) 374-7400 ext. 119 or by emailing Patsy directly at patsy.casassa@cedarlakein.org.

This event is ADA Accessible.
Thank you and can't wait to see you there!!